



25 November 2021

MR. ALFONSO G. CUSI

Chairman and DOE Secretary

MR. EMMANUEL P. JUANEZA

Administrator

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

NIA Road, Government Center

Diliman, Quezon City

**RE : VALIDATION RESULT OF NEA'S
2020 PERFORMANCE SCORECARD**

Dear Secretary Cusi and Administrator Juaneza,

This is to formally transmit the validation result of NEA's 2020 Performance Scorecard. Based on the Governance Commission's validation of the GOCC's documentary submissions, NEA obtained an over-all score of **100%** (See **Annex A**). The same is to be posted on NEA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

In relation to the grant of 2020 Performance-Based Bonus (PBB) to eligible officers and employees, NEA can grant such incentive only upon receipt of a confirmation letter from the Governance Commission. In this regard, the Board is reminded that any unilateral action to release the PBB before the confirmation will be considered as a violation of the Board's fiduciary duty to protect the assets of the GOCC as provided under Section 19 of Republic Act No. 10149.²

FOR NEA'S INFORMATION AND GUIDANCE.

Very truly yours,

cc: COA Resident Auditor – NEA

¹ "Code of Corporate Governance for GOCCs," dated 28 November 2012.

² GOCC Governance Act of 2011.

NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)
Validated 2020 Performance Scorecard

Component				Target	Submission		GCG Validation		Supporting Documents	Remarks											
	Objective/Measure	Formula	Weight	2020	Actual	Rating	Score	Rating													
SOCIAL IMPACT	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives																			
	SO 2	To ensure that the Electric Cooperative provide accessible, adequate, quality, and reliable service																			
STAKEHOLDERS	SM 1	Number of Completed and energized sitio projects	Total actual completed and energized sitio projects	20%	478	594	20%	594	20.00%	<ul style="list-style-type: none"> List of Completed and Energized Sitio Projects as of December 31, 2020. CFIAs and Accomplishment Report from ECs 2019 SEP Accomplishment per Fund Source 	Breakdown of accomplishment is as follows: <table border="1"> <thead> <tr> <th>Area</th> <th>Sitios</th> </tr> </thead> <tbody> <tr> <td>Luzon</td> <td>202</td> </tr> <tr> <td>Visayas</td> <td>150</td> </tr> <tr> <td>Mindanao</td> <td>242</td> </tr> <tr> <td>Total</td> <td>594</td> </tr> </tbody> </table> Based on the 2020 Accomplishment Reports submitted by the ECs to NEA, only 16 sitios, or 2.69% of the validated accomplishment, were funded using the 2020 GAA. The remaining accomplishments were funded using funds from prior years.	Area	Sitios	Luzon	202	Visayas	150	Mindanao	242	Total	594
	Area	Sitios																			
Luzon	202																				
Visayas	150																				
Mindanao	242																				
Total	594																				
SM 2	Number of consumers connected	Total actual consumers connected	20%	400,000	522,905	20%	522,905	20.00%	<ul style="list-style-type: none"> Status of Energization as of 31 December, 2020 Quarterly Reports from the ECs 	Breakdown of accomplishment is as follows: <table border="1"> <thead> <tr> <th>Area</th> <th>Connections</th> </tr> </thead> <tbody> <tr> <td>Luzon</td> <td>204,484</td> </tr> <tr> <td>Visayas</td> <td>139,524</td> </tr> <tr> <td>Mindanao</td> <td>178,897</td> </tr> <tr> <td>Total</td> <td>522,905</td> </tr> </tbody> </table>	Area	Connections	Luzon	204,484	Visayas	139,524	Mindanao	178,897	Total	522,905	
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Component				Target	Submission		GCG Validation		Supporting Documents	Remarks									
Objective/Measure	Formula	Weight	2020	Actual	Rating	Score	Rating												
STAKEHOLDERS	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness																	
	SM 3	Number of EC officials and employees graduated from certification/ competency program	Absolute Number	5.00%	880	1,453	5.00%	1,383	5.00%	<ul style="list-style-type: none"> EC Summary of Trainings 2020 Attendance Sheets and Certificates <p>Upon validation, 70 names were excluded from the validated accomplishment due to lack of supporting documents. Nonetheless, NEA still exceed its target of 880 by 503 (or 57.16%) EC officials and employees graduated within the year.</p>									
	SO 4	To enhance networking to gain support for program implementation																	
	SM 4	Percentage of Satisfied Customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	5.00%	90%	100%	5.00%	100%	5.00%	<ul style="list-style-type: none"> Final Report on the Conduct of 2020 CSS for NEA prepared by Market Relevance Corp. 5 sample accomplished questionnaire <p>121 out of 121 ECs rated NEA with at least satisfactory rating. Overall, the Stakeholder's Satisfaction Survey conducted by the MRC for NEA is compliant with the prescribed guidelines of GCG.</p>									
			Sub-total	50.00%			50.00%		50.00%										
FINANCIAL	SO 5	To sustain the organization's viability and ensure accountability and transparency																	
	SM 5	Amount of loans facilitated (PHP Billion)	<p>Below Php 225M is 0%. For the amount \square Php 225M, 8% is proportionally distributed.</p> <p>{{(Actual amount of loans facilitated \square Php 225 M) over [(Target amount – Php 224M) \square 8%]}}</p>	10.00%	0.245	0.312	10.00%	0.312	10.00%	<ul style="list-style-type: none"> Summary of Peso Release for 2019 Summary of Loans Facilitated for 2019 <p>The breakdown of the accomplishment is as follows:</p> <table border="1"> <thead> <tr> <th>Loan Type</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Capital Projects</td> <td>239.500</td> </tr> <tr> <td>Modular Generator Set</td> <td>38.76</td> </tr> <tr> <td>Working Capital</td> <td>33.64</td> </tr> <tr> <td>Total</td> <td>311.903</td> </tr> </tbody> </table> <p><i>* In Million Pesos</i></p>	Loan Type	Amount	Capital Projects	239.500	Modular Generator Set	38.76	Working Capital	33.64	Total
Loan Type	Amount																		
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		SM 6	Percentage of ECs under Category B, C, and D provided with loans	Category B, C, and D ECs provided with loans over Total number of B,C, and D ECs	00%	Report of Actual Accomplishments	37% (7 out of 19 ECs)	00%	Report of Actual Accomplishments	0.00%	Report on Regular Term/Short Term/Calamity/Concessional Loans released to B,C, and D ECs from January to December 2020
FINANCIAL	SM 7	High Collection Efficiency (%)	$\frac{\sum \text{Total collections – advanced payments (due for succeeding year)}}{\sum \text{Amortization due for the year}}$	10.00%	81.41%	99.15%	10.00%	98.58%	10.00%	<ul style="list-style-type: none"> Status of EC Loan Repayments as of December 2020 Amortizations Due vs. Actual Collection for the Year 2020 	<p>The formula for this indicator is total amount of collection excluding advance payments (due for succeeding year) divided by total amortization due for the year.</p> <p>Payments under the category of payments on loans maturing from 2021 onwards, payment for 2019 loan arrearages, and offsetting EC's capitalized interest were deducted from the validated total collection.</p>
	SM 8	Payment of NG Advances	Actual (Principal and Interest) Payment Agreed Target Principal Payment and Actual Interest for the Year	5.00%	Subject to the revised payment scheme approved by DOF	PHP 811,658,290 (Principal) PHP 12,786,474.59 (Interest)	5.00%	PHP 811,658,290 (Principal) PHP 12,786,474.59 (Interest)	5.00%	<ul style="list-style-type: none"> Status of NG Advances as of December 2020 Official Receipts issued by the Bureau of Treasury to NEA 	Upon validation, NEA made a total of P824.45 Million NG Advances payments (Principal and Interest) to the Bureau of Treasury.
	Sub-total				25.00%			25.00%		25.00%	

Component				Target	Submission		GCG Validation		Supporting Documents	Remarks															
Objective/Measure		Formula	Weight	2020	Actual	Rating	Score	Rating																	
SO 6		To upgrade organizational infrastructures																							
INTERNAL PROCESS	SM 9	Percentage of sitio electrification projects funded that are fully compliant with NEA Standards and Specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	6.00%	10% of projects done as of end of September 20	35.03%	6.00%	35.03	6.00%	<ul style="list-style-type: none"> List of Completed and Energized Sitio Projects as of December 31, 2019. Report on the percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications from 4th Quarter 2018 and 1st to 3rd Quarter of 2019. CFIAs 	The breakdown of accomplishment is as follows: <table border="1"> <tr> <td>Sitios completed from Oct. 2019 to Dec 2019 (a)</td> <td>333</td> </tr> <tr> <td>Sitios completed from Jan. 2020 to Sept. 2020 (b)</td> <td>395</td> </tr> <tr> <td>Inspected sitios completed from Oct. 2019 to Dec. 2019 (CFIA issued)(c)</td> <td>145</td> </tr> <tr> <td>Inspected sitios completed from Jan. 2020 to Sept. 2020 (CFIA issued)(d)</td> <td>110</td> </tr> <tr> <td>Total sitios completed from Oct. 2019 to Jan 2020 (a + b)</td> <td>728</td> </tr> <tr> <td>Total inspected sitios completed Oct. 2019 to Jan. 2020 (c + d)</td> <td>261</td> </tr> <tr> <td>% of sitio electrification projects funded that are fully compliant with NEA Standard and Specifications</td> <td>$\frac{261}{728}$ =35.85%</td> </tr> </table>	Sitios completed from Oct. 2019 to Dec 2019 (a)	333	Sitios completed from Jan. 2020 to Sept. 2020 (b)	395	Inspected sitios completed from Oct. 2019 to Dec. 2019 (CFIA issued)(c)	145	Inspected sitios completed from Jan. 2020 to Sept. 2020 (CFIA issued)(d)	110	Total sitios completed from Oct. 2019 to Jan 2020 (a + b)	728	Total inspected sitios completed Oct. 2019 to Jan. 2020 (c + d)	261	% of sitio electrification projects funded that are fully compliant with NEA Standard and Specifications	$\frac{261}{728}$ =35.85%
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Component				Target	Submission		GCG Validation		Supporting Documents	Remarks							
Objective/Measure		Formula	Weight	2020	Actual	Rating	Score	Rating									
INTERNAL PROCESS	SM 10	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	$\frac{\text{Actual percentage of sitios completed and energized within 180 days from release of funds to ECs}}{[\text{Target rate}]} \times 100$	6.00%	40%	42.59%	6.00%	42.59%	6.00%	<ul style="list-style-type: none"> List of Completed and Energized Sitio Projects as of December 31, 2020. Report on Percentage of Sitios Completed and Energized within 180 Calendar Days from Release of Funds to ECs 	The breakdown of accomplishment is as follows: <table border="1" style="margin-left: 20px;"> <tr> <td>Total sitios completed as of December 31, 2020 (a)</td> <td>564</td> </tr> <tr> <td>Projects completed within 180 days from release of funds (b)</td> <td>253</td> </tr> <tr> <td>Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b)</td> <td>$\frac{253}{594} = 42.59\%$</td> </tr> </table>	Total sitios completed as of December 31, 2020 (a)	564	Projects completed within 180 days from release of funds (b)	253	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b)	$\frac{253}{594} = 42.59\%$
	Total sitios completed as of December 31, 2020 (a)	564															
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Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b)	$\frac{253}{594} = 42.59\%$																
SM 11	Percentage of regular loans released within prescribed processing period (24 days)	$\frac{\text{Loan released within period}}{\text{Total loan applications with complete documentations}}$	3%	100%	100%	3%	100%	3.00%	<ul style="list-style-type: none"> Summary of No. of Working Days for Loans Facilitated- Short-Term CY 2020 Computation of Working days per Loans Applications for Loans Stamped Received by NEA Checks released 	NEA completed 30 out of 30 (100%) regular loans within the prescribed processing period.							
Sub-total			15.00%			15.00%		15.00%									

Component				Target	Submission		GCG Validation		Supporting Documents	Remarks																
	Objective/Measure	Formula	Weight	2020	Actual	Rating	Score	Rating																		
	SO 7	To enhance human resources, knowledge, skills, and behavioral competencies																								
LEARNING AND GROWTH	SM 12	Compliance to Quality Standards	Actual Accomplishment	5.00%	Recertification Audit Passed	Recertification Audit Passed	5.00%	Recertification Audit Passed	5.00%	TUV Rheinland Audit Report for National Electrification Administration	NEA passed the recertification audit conducted on 11 Dec 2020. ISO 9001:2015 certification valid from February 10, 2021 until February 9, 2024.															
	SM 13	Percentage of employees with required competencies met	Total number of employees with required competencies over Total number of employees	5.00%	Increase from 2019 Competency Level	71.68%	5.00%	Increased by 2.9%	5.00%	<ul style="list-style-type: none"> 2020 Competency Assessment Report Individual Competency Rating Sheets 	Breakdown of validated accomplishment: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Year</th> <th>No. of Assessed Employees</th> <th>No. of Employees who Met their Required Competencies</th> <th>Competency Level</th> </tr> </thead> <tbody> <tr> <td>2019</td> <td>283</td> <td>191</td> <td>67.49%</td> </tr> <tr> <td>2020</td> <td>286</td> <td>205</td> <td>71.68%</td> </tr> <tr> <td colspan="3" style="text-align: right;">Increase/ Decrease</td> <td>4.19%</td> </tr> </tbody> </table>	Year	No. of Assessed Employees	No. of Employees who Met their Required Competencies	Competency Level	2019	283	191	67.49%	2020	286	205	71.68%	Increase/ Decrease		
Year	No. of Assessed Employees	No. of Employees who Met their Required Competencies	Competency Level																							
2019	283	191	67.49%																							
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Increase/ Decrease			4.19%																							
	Sub-total			10.00%				10.00%																		
	TOTAL			100%				100%																		